

Is this course for me?

This qualification is for you, if you are already providing a taxi or private hire service.

What will I learn?

This qualification will help you to contribute to the skills, knowledge and overall performance in your job.

How much does it cost?

For more information on the cost please call a member of the Business Base Team on 0208 909 6011

How do I achieve this qualification?

This qualification is a practical work-based course, so you don't have to take exams and you don't have to attend college. To achieve this qualification you will have to gain 36 credits, 30 of these must come from the achievement of the 8 mandatory units. The evidence of your competence is generated from your day-to-day work.

Mandatory Units:

- Ensure Health and Safety of the Taxi and Private Hire Driver and Passengers
- Drive a Taxi or Private hire Vehicle in a Professional Manner
- Provide Professional Customer Service in the Taxi and Private Hire Industries
- Provide a Safe and Legal Vehicle for Transporting Passengers by Taxi and/or Private Hire
- Provide a Transport Service in the Taxi and Private Hire Vehicle Industries for Customers who Require Assistance
- Provide a Service to Customers Using a Wheelchair in an Accessible Taxi or a Private Hire Vehicle
- Transport Parcels, Luggage and Other Items in the Taxi and Private Hire Industries
- Transport Children and Young Persons by Taxi, Private hire or Chauffeuring

How long will I study?

Between 6 - 9 months.

What do I need to get onto the course?

- You must be working within a job role that relates to the qualification you are working towards.
- UK or EU passport holder, or ability to demonstrate 3 years of unbroken residency within the UK.
- Score at least Entry Level 3 or above on the Initial Assessment basic skills test.

How will I benefit from this qualification?

- You will have greater opportunities to develop new skills.
- You will get recognition for your existing skills.
- By completing this qualification, you will also develop better career progression opportunities.

How will your employer benefit from this qualification?

- Improved staff motivation and performance.
- The opportunity to ensure that staff CPD meets the national standards.
- Improvements in the service being provided to service users.

How do I enrol?

To enrol on this course, please call a member of the Business Base team on 0208 909 6011.